



Automation & Service Center  
Suzhou, China

[www.cranepharmaceutical.com](http://www.cranepharmaceutical.com)

## Our Automation and Service Center offers valve repair and automated valve packages.

- 1 Factory-trained technicians
- 2 On-site inventory\fast response
- 3 Field repair service option



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## Available Services

| Valve Repair                      | Automated Valve Packages                            | Accessories          |
|-----------------------------------|---|----------------------|
| Xomox® Sleeved Plug               | Xomox® XRP™ Double Acting & Spring Return Pneumatic | Solenoid Valves      |
| Xomox® High Performance Butterfly | Matryx® Double Acting & Fail Safe Vane Pneumatic    | Filter/Regulators    |
| Xomox® Ball                       | Electric Actuators                                  | Limit Switches       |
| Saunders® Industrial Diaphragm    | Others Upon Request                                 | Positioners          |
|                                   |   | Speed Control Valves |
|                                   |   | Manual Overrides     |

For valve repair, automated valve packages, and application counseling, call your local service center representative.

**IMPORTANT!** Xomox® technicians will not repair, certify, or return to customer for service any valves that do not meet new valve performance specifications.



## Factory-trained technicians

Service Center personnel receive the same rigorous training and evaluation as the factory personnel who manufacture our valves. In addition, they are specially trained in valve automation and repair. Our experienced personnel can provide design and engineering assistance upon request.

## On-site inventories \ fast response

We maintain inventories of valves, repair parts, and control accessories on-site to ensure fast response.

## Genuine quality parts

All parts used in automation, modification, and repair are factory authorized and fully conform to our manufacturing specifications. Don't accept any third-party parts to maintain your warranty.



## Standard service

Standard valve repair includes the replacement of sleeves or seats, seals, stem packing, and miscellaneous hardware.

## Fully tested

All valves remanufactured by our Service Centers are tested in accordance with original manufacturing procedures.

## Traceability

A stainless steel, dated tag is attached to all remanufactured and modified valves. It includes standard ANSI information and identifies the facility performing the service.

**Returned Goods Authorization (RGA) is required prior to returning any valve for evaluation and repair.**



*Trained Personnel at Suzhou Automation & Service Center*

## Careful handling

Valve flanges are covered with flange protectors. Special packaging and sealing are available.

## Field repair service option

Our technicians are available for field repair and emergency service at your site.

## Warranty

Each valve is thoroughly cleaned, inspected, remanufactured, and tested. Valves remanufactured at our Service Centers carry the standard factory, new-valve warranty.

Unless otherwise instructed, stainless steel and other alloy valves are returned unpainted. While steel valves will be returned painted.

**CRANE**

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